IAC Ch 3, p.1

## 641—3.19 (83GA,HF811) Application procedures.

**3.19(1)** A child, or the parent or guardian of a child, desiring hearing aids or audiologic services may apply to the contractor.

- **3.19(2)** The following information shall be provided to the contractor by the applicant to be considered for eligibility under this program:
  - a. Patient's first name, middle initial and last name.
  - b. Patient's date of birth.
  - c. Patient's address, including city, state and ZIP code.
  - d. Parent/guardian's first name, middle initial and last name.
  - e. Parent/guardian's telephone number.
  - f. Parent/guardian's E-mail address.
  - g. Parent/guardian's or child's medical insurance plan name.
  - h. Hearing aid/audiologic service provider name and telephone number.
  - *i.* Whether the request is for hearing aids or audiologic services or both.
  - j. Estimated service costs.
- **3.19(3)** Applicants will be enrolled in the program on a first-come, first-served basis upon the date the application is received by the contractor.
- **3.19(4)** The contractor will provide written notification to the applicant regarding determination of eligibility or noneligibility and the applicant's right to appeal a denial. For those applicants deemed eligible, an enrollee number will be assigned by the contractor.
- **3.19(5)** An applicant must submit a renewal application form on an annual basis, accompanied by all information requested by the department.

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